



GlaxoSmithKline (GSK) – Panadol

This page describes the terms and conditions for the 2022 Panadol Care Collective in Australia.

Descriptor

The Panadol brand is looking for its real-life, selfless human counterparts - the unsung Aussies who continue to go above and beyond to help ease the pain of others. In its second year, the Panadol Care Collective will be rewarding these Australians, making real community impact by providing prizes cumulatively valued at \$135,000 to worthy recipients.

The Panadol Care Collective initiative is our way of giving back to the amazing people who go above and beyond for everyone around them. This year, we're looking for Australians who already commit their time and effort to support others and give back to them by helping build an impactful sense of care in their community, and we'd love you to get involved!

Be it funding for new arts and crafts materials, a revamp of a local community basketball court, or new supplies for a local charity - Panadol wants to show its appreciation towards the incredible people and communities that embody care across the nation by making a real difference to their lives.

Instructions

The Panadol Care Collective is calling for all eligible Australians to nominate themselves or a deserving eligible individual who has gone above and beyond for others. Panadol wants to hear the remarkable stories of individuals who have continued to give back to their community.

To enter the competition, entrants must, during the Promotional Period (15 June 2022 – 29 July 2022), undertake all of the following steps:

1. Access the entry form via the Panadol Care Collective website;
2. Complete the Panadol Care Collective entry form via the Panadol Care Collective website; and
3. Agree to the terms and conditions of entry.

Terms and Conditions of entry

1. By entering this competition, participants signify that they have read and agree to the competition terms and conditions contained herein.
2. The Promoter is **GlaxoSmithKline Consumer Healthcare Australia Pty Ltd. ACN. 603 310 292** of 82 Hughes Avenue, Ermington, NSW 2115 (The Promoter)
3. **Key Dates**
 - 3.1 This competition will open 9:00am (AEDT) on 15/06/2022 and will close 11:59pm (AEDT) 29/07/2022 (the "**Promotional Period**").
 - 3.2 The winners of this competition will be selected by **The Promoter** during the Promotional Period and up until and including 30/08/2022 ("**Final Selection Date**").
4. **Prize Details**
 - 4.1 Participants are only eligible for one (1) prize per person. There are no restriction(s) as to how many times a participant may enter this competition.
 - 4.2 Entrants are eligible for two categories of prizing:

4.2.1 **Adult Category Prizing:**

4.2.1.1 Tier One: a prize pack as identified in the nomination process and organised through discussion between the recipient and GSK, up to the value of AUD\$15,000. The prize pack will include two components:

4.2.1.1.1 A digital voucher equivalent to and including the cost of AUD\$5,000 accessed via Prezzy eGift Cards. Prezzy eGift Cards will be distributed to winners via email or text message. Prezzy terms of service and privacy policy can be viewed here: <https://www.prezzy.com.au/doc/terms-of-service/> <https://www.prezzy.com.au/doc/privacy-policy/>

4.2.1.1.2 A package for the chosen community-based project to be organised through discussion between the competition winner and GSK, up to the value of \$10,000 AUD.

4.2.1.2 Tier Two: digital vouchers equivalent to and including the cost of AUD\$1,000 accessed via Prezzy eGift Cards.

4.2.1.2.1 Tier 2 prizes are selected from service provider vouchers via Prezzy eGift Cards. Prezzy eGift Cards will be distributed to winners via email or text message. Prezzy terms of service and privacy policy can be viewed here: <https://www.prezzy.com.au/doc/terms-of-service/> <https://www.prezzy.com.au/doc/privacy-policy/>

4.2.1.2.2 Each digital voucher is valid as a redeemable voucher at a service provider via Prezzy that is independent to the Promoter. Digital vouchers will be valid per the time period specified in the third-party service provider terms and conditions.

4.2.1.2.3 Digital vouchers may be redeemed in accordance with Prezzy terms of service (above) and the specifications in each third-party service providers' terms and conditions of service.

4.2.1.2.4 Service providers have agreed to accept digital vouchers that are given as prizes in this competition, but service providers are not participants and/or organisers of this competition.

4.2.2 **Youth Category Prizing:**

4.2.2.1 Tier One: a prize pack as identified in the nomination process and organised through discussion between the recipient and GSK, up to the value of AUD\$3,000. The prize pack will include two components:

4.2.2.1.1 A digital voucher equivalent to and including the cost of AUD\$1,000 accessed via Prezzy eGift Cards.

4.2.2.1.2 A package for the chosen community-based project to be organised through discussion between the competition winner and GSK, up to the value of \$2,000 AUD

4.2.2.2 Tier Two: digital vouchers equivalent to and including the cost of AUD\$500 accessed via Prezzy eGift Cards.

4.2.2.2.1 Tier 2 prizes are selected from service provider vouchers via Prezzy eGift Cards. Prezzy eGift Cards will be distributed to winners via email or text message. Prezzy terms of service and privacy policy can be viewed here: <https://www.prezzy.com.au/doc/terms-of-service/> <https://www.prezzy.com.au/doc/privacy-policy/>

4.2.2.2.2 Each digital voucher is valid as a redeemable voucher at a service provider via Prezzy that is independent to the Promoter. Digital vouchers will be valid per the time period specified in the third-party service provider terms and conditions.



- 4.2.2.2.3 Digital vouchers may be redeemed in accordance with Prezzy terms of service (above) and the specifications in each third-party service providers' terms and conditions of service.
 - 4.2.2.2.4 Service providers have agreed to accept digital vouchers that are given as prizes in this competition, but service providers are not participants and/or organisers of this competition.
- 4.3 The prize winners will be selected by a representative of The Promoter or its agencies throughout the Promotional Period and through to the Final Selection Date.
- 4.4 Participants must complete the competition entry form to be eligible for a prize. Prize winners will be selected by GSK and its agencies based on the following skill-based criteria requested in the competition entry form:
- 4.4.1 Completion of Panadol Care Collective Competition Entry Form, where entrants must provide contact information including an email address and contact phone number; and
 - 4.4.2 Nomination demonstrates selflessness and acts of care for others and community; or
 - 4.4.3 Nomination demonstrates instances where Australians have gone above and beyond for others at the cost of their own self-care.
- 4.5 By entering this promotion, each entrant acknowledges that winners will be selected by The Promoter and its agencies at its sole discretion in a manner consistent with these Terms and Conditions of Entry.
- 4.6 Prize is non-transferable and non-refundable. No alternative prizes or cash monies will be made available to the successful participant.
- 4.7 If any of the prizes are not available due to circumstances beyond the control of the Promoters, the Promoters can offer an alternative of equal or greater value at their discretion.
- 4.8 The number of entries assessed will be capped at the first 1,000 entries.

5. Participant Contact Information

- 5.1 The successful participant will be contacted via their provided email address or contact phone number. Contact information, including a valid email address and a valid contact phone number, must be provided in order for an entry to be valid.
- 5.2 If the Promoter is unable to contact the successful participant following a reasonable period (14 days from first contact) after the Final Selection Date the Promoter reserves its right to reselect and allocate a new winner. Should a successful participant be unavailable or uncontactable for a reasonable period after the Final Selection Date that participant will be deemed to have waived its rights and entitlement to its prize.
- 5.3 Only winning entrants will be contacted by The Promoter. Unsuccessful entrants will not receive communication from The Promoter.

6. Eligibility

- 6.1 Entry is only open to Australian citizens or permanent residents. Entrants must supply a valid Australian postcode, a valid email address and phone number in order to enter. Email address will be used for the sole purpose of prize delivery and subsequent acceptance by successful participants.



- 6.2 Competition has two categories with the following requirements (“Eligible Participants”)
- 6.2.1 **Adult Category Prizing:** Persons aged 18 or above are eligible to enter this competition (Eligible Participants).
 - 6.2.2 **Youth Category Prizing:** Only individuals under the age of 18 are eligible to be nominated for this category. The nominator must be a person over the age of 18. A person nominated for this category must provide parental or guardian consent to enter this competition.
- 6.3 Employees and associated persons of or related companies or persons associated with this competition, including prize partners, are ineligible and prohibited from entering this competition. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
- 6.4 If there is a dispute as to the identity of an entrant, The Promoter or its agencies reserves the right, in its sole discretion, to determine the identity of the entrant.

7. Privacy

- 7.1 The Promoter will collect, handle, and use personal information (**PI**) in order to conduct the competition and may, solely for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities.
- 7.2 If the entrant opts in to receive marketing materials, any use by the Promoter of participant PI will be in accordance with its General Privacy Notice which can be viewed at the following link:
<https://privacy.gsk.com/en-au/privacy-notice/general>
- 7.3 The data will be stored securely. The 100-word open field responses will be removed 3 months from the last date of the promotion period (30 November 2022). At 5 months, Personal Information will be redacted from the 100-word response provided (31 January 2023). The contact information will be removed 12 months from the last date of the promotion period (15 June 2023). Contact information is being held only for the purposes of communicating with participants should they encounter any difficulties in redeeming their prizes, or the purposes detailed at 7.2 and 7.4, where the entrant has specifically opted in.
- 7.4 It is a condition of contest entry that Participants agree in the event they are a winner, to enable the Promoter to use their name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media without remuneration for the purpose of promoting this competition (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter. Participants will be asked to confirm their consent to use their Personal Information for this purpose via the nomination form.

8. General

- 8.1 Successful participants will be contacted via email throughout the Promotional Period and up to the **Final Selection Date**.
- 8.2 Purchase of product is not required for entry, and no receipt of purchase of any GSK product is required for entry.



- 8.3 Trademarks are owned by or licensed to the GSK Group of Companies.
- 8.4 If participants have explicit consent to forward any reports of product dissatisfaction relating to Panadol expressed by their personal online community, please send this information onto anz.consumer-relations@gsk.com.
- 8.5 The information an Entrant provides will only be used for the purposes outlined in these Condition Terms and any Condition Rules. Any questions, comments or complaints about any competition must be directed to anz.consumer-relations@gsk.com and not to any other GSK channels including social media pages.

9. Promoter Rights and Details

- 9.1 The Promoter accepts no responsibility and will not be liable for any late, lost, delayed, corrupted or misdirected entries, claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise. The promoter has no control over communications networks or services, the Internet, or computer or telephone networks or lines and accepts no responsibility for any problems associated with them, whether due to traffic congestion, technical malfunction or otherwise.
- 9.2 The Promoter reserves the right to use the entrants' information in promotional materials, such as name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same). Any such use of entrant nominations will be discussed with the entrant prior to development and publication.
- 9.3 The Promoter reserves the right to extend, withdraw, alter or suspend this contest for legal or technical reasons without any liability. Any such alterations will be posted on its website as soon as reasonably possible.
- 9.4 The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves its right to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process, or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the competition.
- 9.5 Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
- 9.6 The Promoter reserves its right to unilaterally vary these terms and conditions without providing notice to participants.
- 9.7 The decision of the Promoter regarding any aspect of the promotion is final and binding and no correspondence will be entered into.
- 9.8 The Platform for the Promotion may contain links to other websites. The promoter does not endorse and is not responsible for the content of any Linked Sites. The Entrant agrees to access, use and otherwise deal with Linked Sites at their own risk.
- 9.9 Nothing in these Conditions of Entry limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Competition and Consumer Act 2010* (Cth), as well as any other implied warranties under the *Australian Securities and Investments Commission Act 2001* (Cth) or similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, GSK (including its respective officer, employees and



agents) and Edelman Australia exclude all liability (including negligence), for any personal injury: or any loss or damage (including loss of opportunity); whether direct, indirect; special or consequential, arising in any way out of the promotion or in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the GSK's or Edelman Australia's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after its receipt by GSK) due to any reason beyond the reasonable control of GSK or Edelman Australia; (d) any variation in prize value to that stated in these Conditions of Entry; or (e) any tax liability incurred by a winner or entrant; or attendance at the prize event.

*Recommended retail price